



LIVE ANIMAL



PETS

Travelling with your pets can be a stressful experience for both you and the animals. Here at Cathay Pacific we have the experience and expertise to reduce stress levels to the minimum. Use our **LIVE ANIMAL ** – PETS service and ensure that a trip with your pets is a relaxed, pleasurable experience.

The following information applies mainly to domestic dogs and cats. For information about travelling with other animals, please refer to Cathay Pacific's documentation about our **LIVE ANIMAL ** cargo service.

Service Options

You can ship your pets with us in either of two ways:

As excess baggage

This service allows you to check in your pet as excess baggage at the passenger terminal of the departure airport. You will then be reunited at the passenger terminal of the arrival airport.

Please note that this service is not available for pets travelling to Australia, Hong Kong, New Zealand, South Africa, Taiwan or the UK as well as transiting Hong Kong where government regulations do not permit it. Pets travelling to these countries must be shipped as part of the manifested cargo.

As manifested cargo

This service allows you to check in and collect your pet at the respective cargo terminals of your departure and arrival airports. Your pet will be well cared for by our dedicated staff between check in and collection.

In either case, your pet will travel in our air-conditioned and temperature controlled flight compartment. Our staff at the arrival airport will contact you as soon as your pet can be picked up.

Travel Documentation

The majority of countries require the following documentation for pets travelling to or via their territory:

- Valid import permit from the relevant authority of the destination country.
- Valid health certificate from a registered veterinarian, stating that the pet is free from rabies and any other diseases.
- Valid vaccination record to show that the pet has received all necessary vaccinations.
- Any additional documentation or validations required by the destination country.
- Transit permits and any other documentation required by the relevant authority of all transit countries.

Some countries require your pet to be microchipped and/or quarantined. Please ensure that you are fully aware of the specific requirements of your destination country.

Please note that these requirements vary from country to country and are subject to change. For the specific documentary requirements of your destination country and any transit countries, please refer to your local consulate.

Container Requirements

All pets travelling on **Cathay Pacific** flights must be housed in appropriate containers.

The construction and design of the containers must comply with the IATA Live Animal Regulations. In general, containers must be appropriately sized, well-ventilated, rigid and fitted with solid and leak-proof flooring. In addition, they must comply with the following regulations:

- Containers must be constructed from fibre-glass, metal, rigid plastics or welded metal mesh.
- Containers must be clean and leak-proof.
- Any wheels attached to the container must be removed.
- Animals must be able to stand, turn and lie down in a natural manner.
- Containers must be adequately ventilated, with the majority of the ventilation system being situated in the upper part.
- Separate food and water troughs must be provided and must be easily accessible for replenishment in case of unavoidable delay.
- All feeding and watering instructions must be provided in writing and affixed to the outside of the container.

Limitations and Restrictions

Cathay Pacific complies fully with the IATA Live Animal Regulations and with the import/export regulations of all relevant local jurisdictions. We would therefore emphasise the following points relating to the import of pets into or transit of pets through Hong Kong:

- Fighting dog breeds such as Pit Bull Terrier, Dogo Argentino, Japanese Tosa and Fila Brasileiro and their cross breeds may not be imported into Hong Kong.
- Pets less than two months old or more than four months pregnant must not be imported into or transported through Hong Kong.
- If the pet is transiting Hong Kong, it is not allowed to stay in Hong Kong for more than 24 hours. It should carry on with its journey on the next available flight.

For further information about individual countries, please refer to your local consulate.

Reservations

If you wish to travel with your pet, it is essential to make a reservation in advance.

Please inform your travel agent when making travel arrangements and enquire about the availability of space for your pet. Should you wish to ship your pet overseas as excess baggage, please contact your local **Cathay Pacific Reservations** office for reservations. Alternatively, please contact your local **Cathay Pacific Cargo** office for advice about the shipment of pets as manifested cargo and to make reservations.

Travel Tips

The following tips are designed to make your pet's trip more comfortable:

- Familiarise your pet with the shipping container in advance of the journey.
- Place your pet's favourite toys inside the container, to help create a more comfortable and reassuring environment.
- Take a leash and exercise your pet before check-in.
- Provide your pet with a light meal and a little water no less than two hours before departure.
- Ensure that your pet has access to lavatory facilities before departure.
- Avoid the tranquilisation of dogs and cats wherever possible.

Checklist

Careful planning is crucial when shipping your pet overseas. To make the planning process as simple and straightforward as possible, we have prepared a detailed checklist covering all activities prior to departure.

Enquiries and Information

We have compiled a comprehensive list of the government web sites of various destination countries and cities, to enable you to access information about importing pets into those destinations.

To obtain further information and advice about travelling with or shipping your pet overseas, please contact your local [Cathay Pacific Cargo](#) office. Our staff will be happy to help you.

Frequently Asked Questions

- **I am travelling on [Cathay Pacific Airways](#) to Hong Kong but I will transfer to another airline to travel to my final destination together with my pet. Will [Cathay Pacific](#) arrange the transfer and make the necessary reservations for me?**

It is the passenger's responsibility to make reservations and to ensure that any pets comply with the shipping guidelines of the carriers involved. We can help customers to secure en-route bookings on other airlines. However, we will only accept pets for carriage if confirmation has been obtained, stating that all participating carriers will accept the consignment on the routes concerned. For further information, please contact your local [Cathay Pacific Cargo](#) office.

- **If I am unable to obtain a suitable container for my pet, can [Cathay Pacific](#) provide such a container?**

We can arrange a suitable container for your pet, provided that we receive notification and full details of your pet, ie size, species, etc, well in advance of the travel date. A charge will be made for this service in addition to the shipment fees. For full details and further information, please contact your local [Cathay Pacific Cargo](#) office.

- **How will I know when my pet is ready to be collected?**

As soon as your pet has landed and is ready for collection, our staff will call you at your contact number. Please note that you are always welcome to contact our local [Cathay Pacific Cargo](#) office before proceeding to the cargo terminal to collect your pet.

- **Can I use a wooden cage for my pet?**

Certain countries, eg, Canada, China and the USA have imposed rules requiring wood packing material to be treated (heat treatment and/or fumigation) and marked. We therefore strongly recommend that wood-free containers are used for shipments to these countries. Please contact your local [Cathay Pacific Cargo](#) office for further information.

- **If my pet is travelling as manifested cargo, when should I take it to the cargo terminal?**

In general, your pet should be brought to the cargo terminal at least two hours and no more than four hours before the scheduled flight departure. Please contact your local [Cathay Pacific Cargo](#) office for more details.

- **If I send my pet as excess baggage, how will I be charged?**

Regardless of how the pets are transported, ie, as excess baggage or manifested cargo, the charge will be calculated according to either the actual gross weight (the pet's weight plus that of the container) or the volume weight of the container, whichever is greater. The volume weight is established by applying the greatest length, width and height of the pet containers.

Checklist

Advance Arrangement

- Check the specific transit and import requirements for your pet with all destination and transit countries/cities.
- Obtain all required health certificates and vaccination records from a qualified veterinarian and have your pet micro-chipped if necessary.
- Apply for and obtain any other documentation required by the relevant authorities of all destination and transit countries.
- Contact your local [Cathay Pacific Cargo](#) office and the offices of any other carriers to make a reservation for your pet shipment.

Container

- Purchase an appropriate and approved container for your pet.
- Familiarise your pet with the container.
- Ensure that your pet can stand, turn and lie down in a natural manner in the container.
- Check that there is enough ventilation space, ie, ventilation openings on at least three sides, with the majority of the ventilation space being sited at the top of the container.
- Fix two troughs inside the container for food and water and ensure that they are easily accessible from outside the container.
- Place absorbent bedding on the floor of the container, such as towels, shredded black and white newspapers or blankets.

Departure Day

- Place your pet's favourite toys in the container.
- Attach feeding and watering instructions to the container.
- Remove any wheels attached to the container.
- Check that your pet looks healthy and fit for travel.
- Give your the pet a light meal and a little water no less than two hours prior to departure.
- Toilet your pet before placing it in the container.
- Bring original copies of all relevant certificates and other documentation to check-in.

Useful Information

Web sites for further information about the import of pets into various cities or countries:

Transit/Destination Cities/Countries	Government authority or organisation	Web Site
Australia	Department of Agriculture, Fisheries and Forestry	http://www.aqis.gov.au
Belgium	European Union	http://europa.eu.int/comm/food/animal/liveanimals/index_en.htm
Canada	Canadian Food Inspection Agency	http://www.inspection.gc.ca
China	Ministry of Foreign Affairs of People's Republic of China	http://wcm.fmprc.gov.cn/eng/wjb/zzjg/jks/jkxw/t208625.htm
China - Hong Kong	Agriculture, Fisheries and Conservation Department	http://www.afcd.gov.hk
France	Guide for Diplomats	http://www.diplomatie.gouv.fr/mae/vademecum/page_0601.gb.html
Germany	Federal Ministry of Consumer Protection, Food and Agriculture	http://www.verbraucherministerium.de
India	Consulate General of India, Hong Kong	http://www.indianconsulate.org.hk
Indonesia	Expatriate Web Site Association, Jakarta	http://www.expat.or.id/info/pets.html
Italy	Embassy of Italy	http://www.italyemb.org/ANIMALI.htm
Japan	Ministry of Agriculture, Forestry and Fisheries of Japan	http://www.maff-aqs.go.jp
South Korea	National Veterinary Research and Quarantine Services	http://www.nvrqs.go.kr
Netherlands	Embassy of Netherlands	http://www.netherlands-embassy.org
New Zealand	Biosecurity	http://www.biosecurity.govt.nz
Pakistan	Ministry of Food, Agriculture and Livestock	http://www.pakistan.gov.pk
Philippines	Department of Agriculture	http://www.da.gov.ph
Singapore	Agri-food and Veterinary Authority	http://www.ava.gov.sg
South Africa	National Department of Agriculture	http://www.nda.agric.za
Sri Lanka	Department of Animal Production and Health	http://www.daph.gov.lk
Taiwan	Bureau of Animal and Plant Health Inspection and Quarantine Council of Agriculture, Executive Yuan	http://www.baphiq.gov.tw
Thailand	Department of Livestock Development	http://www.dld.go.th
United Kingdom	Department for Environment, Food and Rural Affairs	http://www.defra.gov.uk
United States	Department of Agriculture	http://www.usda.gov
Vietnam	Forum for Expatriates in Vietnam	http://www.vnexpat.com/movingtovn.asp